COOKIE POLICY

Official version for www.sarana-wellness.be

Website	www.sarana-wellness.be
E-mail	info@sarana-wellness.be
Scope	Website, online bookings and digital services of Sãrana
Last updated	October 2026

1. General

Sãrana uses cookies and similar technologies on www.sarana-wellness.be. This cookie policy explains what cookies are, which categories may be used, why they are used and how visitors can manage their preferences.

This cookie policy supplements Sãrana's privacy policy. If you have any questions about cookies or the processing of personal data, you can contact us via info@sarana-wellness.be.

2. What are cookies?

Cookies are small data files that can be stored on or read from a computer, smartphone, tablet or other device when you visit a website. Among other things, they can be used to make a website work technically, remember preferences, measure how the website is used or, with your consent, support marketing activities.

In addition to traditional cookies, similar techniques may also be used, such as pixels, local storage or other tracking tools. Wherever this policy refers to cookies, these similar techniques are also included.

3. Which types of cookies may Sãrana use?

3.1 Strictly necessary cookies

These cookies are necessary for the technical operation, security and essential functions of the website, or for a digital service that the visitor has explicitly requested. For example, they may be needed for a session, booking step, security feature, language choice or cookie preference to work correctly.

No prior consent is required for strictly necessary cookies. Sãrana does, however, inform visitors about their use.

3.2 Functional cookies

Functional cookies can remember certain preferences or choices made by the visitor, making the website easier to use. Where a functional cookie is not strictly necessary for a service requested by the visitor, it is only placed once consent has been given.

3.3 Analytical or statistical cookies

Analytical or statistical cookies may be used to gain insight into how the website is used, for example which pages are visited, how visitors navigate the website and where technical improvements can be made.

These cookies are only placed once the visitor has given prior consent.

3.4 Marketing and advertising cookies

Marketing cookies may be used to measure the effectiveness of campaigns, to tailor advertisements more closely or to reach visitors again on other websites or platforms. Third parties may be involved in this.

Marketing and advertising cookies are only placed once the visitor has given prior consent.

3.5 Third-party cookies

Certain parts of the website may include services provided by third parties, for example for bookings, maps, videos, social media, analytics or marketing. Depending on the settings chosen and the consent given, these parties may use their own cookies or similar technologies.

Where such cookies are used, the parties involved, their purposes and retention periods are listed in the current cookie overview or in the consent window on the website.

4. Consent for non-essential cookies

On their first visit to the website, if cookies that are not strictly necessary are used, visitors are given a choice via the cookie banner. Cookies that are not strictly necessary are not placed or read until the visitor has given valid consent.

Visitors must be able to choose freely. The option to refuse non-essential cookies is offered in a clear and accessible way. Continuing to browse the website, remaining silent or accepting the general terms and conditions does not count as consent to non-essential cookies.

5. Changing cookie preferences or withdrawing consent

Visitors can change or withdraw their consent at any time via the cookie settings on the website. Withdrawing consent must be as easy as giving it.

Cookies can also be deleted via the settings of the browser used. Blocking strictly necessary cookies via the browser may cause certain parts of the website or the booking process to stop working correctly.

6. Retention periods

Cookies are not kept for longer than necessary for the purpose for which they are used. Session cookies usually disappear when the browser is closed. Other cookies may remain on the device for a limited period.

The specific retention period of each cookie used is listed in the current cookie overview or the consent window on www.sarana-wellness.be. Cookie preferences are only stored for a reasonable period and are requested again afterwards where necessary.

7. Current cookie overview

Because the technical set-up of a website may change, the specific list of active cookies must match the cookies and trackers that www.sarana-wellness.be actually uses at that time. Where applicable, the current cookie overview on the website states:

- the name of the cookie or tracker;
- the provider and the domain;

- the category and the specific purpose;
- the duration or retention period;
- whether it is a first-party or third-party cookie;
- which third parties, if any, have access to the data;
- any transfer of personal data outside the European Economic Area.

8. Personal data and rights

Where personal data is processed via cookies, the rights arising from the General Data Protection Regulation (GDPR) apply. Depending on the circumstances, visitors may have the right of access, rectification, erasure, restriction of processing, data portability and objection, among others.

Consent for non-essential cookies can be withdrawn at any time. More information about the processing of personal data and how to exercise these rights can be found in Sãrana's privacy policy or obtained via info@sarana-wellness.be.

9. Transfers to third countries

Where an external service provider processes personal data outside the European Economic Area, the applicable legal safeguards are followed. If such transfers take place, further information is provided in the privacy policy, the cookie overview or the information provided by the service provider concerned.

10. Complaints

Anyone who believes that personal data relating to cookies is not being processed correctly can first contact Sãrana via info@sarana-wellness.be.

A complaint can also be lodged with the Belgian Data Protection Authority, Rue de la Presse 35, 1000 Brussels.

11. Changes to this cookie policy

Sãrana may amend this cookie policy when the website, the technologies used, external service providers or the applicable regulations change. The most recent version is always published on www.sarana-wellness.be.

Last updated: August 2026.

> **Important before publication**
>
> Technical check required: this official policy document may be published on the website, but before publication the web developer must also carry out an up-to-date technical cookie scan. The specific cookie list, domains, retention periods and external suppliers must not be invented and must match what the website actually places or reads. If non-essential cookies are used, a correctly functioning cookie banner with separate options to accept and refuse must also be set up.